

FOR THE PERSON WHO SPOTS THE MESS

A mark on clothes. A plan for the family.

You do not need to know the name of a cleaner. Start by finding the right help.



01

NOTICE

Name what got on it.

02

CHECK

Read the real care tag.

03

FIND

Open the matching stain guide.

Find a stain: caretaglab.com/lookup/

Illustrative examples. Results vary by fabric and stain.

EVERYONE GETS A CLEAR PART

Who does what?

Child helpers spot the mark. Trained teens follow family permissions. Adult-only steps stay adult-only.

**CHILD**

Point to the mark. Tell an adult what caused it. Leave cleaning products closed.

TEEN

Use jobs you have learned, within parent/carer permissions. Read the whole guide and product label. Ask for help with unfamiliar steps.

ADULT

Set permissions and help with unfamiliar steps. Handle adult-only products and machine steps. Before applying a cleaner directly, test a hidden spot as its label directs. Do not combine cleaning products unless their labels say to use them together. Never mix bleach with ammonia or vinegar.

Dry-clean-only, missing or unreadable tag? Stop and get qualified help before washing. Keep dryer heat away from a remaining mark. Read your own label; the tag picture is an illustration.

Illustrative examples. Results vary by fabric and stain.

NAME THE CAUSE BEFORE THE CLEANER

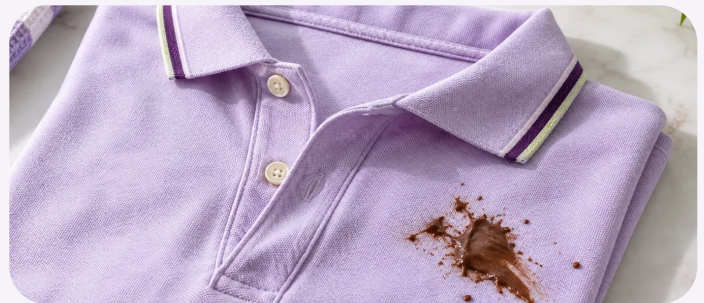
Pick the mark, not a guess.

Use what you know happened. Similar-looking marks can need different care.



Grass

Grass from a game or the yard.



Chocolate

A dropped snack or melting treat.



Pen ink

A pen mark on clothing.



Greasy food

An oily mark from a meal.

Not sure what made it?

Do not choose a cleaner by colour alone. Ask a grown-up. A photo cannot confirm a stain or fabric.

Search all the guides: caretaglab.com/lookup/

Illustrative examples. Results vary by fabric and stain.

A USEFUL UPDATE BEATS "I DID IT"

Tell them where you got to.

Use this on paper, or share an update from the checklist on the website.



**What happened.
What you checked.
What comes next.**

MY STAIN UPDATE

- ☐ I named what made the mark.
- ☐ We checked the real care tag.
- ☐ We found the matching guide.

Tick only what actually happened.

What do you see now? Circle one.

Still there / Looks gone / Need help

My question or next step:

Guide: caretaglab.com/lookup/

On the website: tick your real steps, choose what you see, then use Share or Copy. You choose who gets the update. Nothing is sent automatically.

Illustrative examples. Results vary by fabric and stain.

PRINT ONCE

Keep help close.

Cut out a card. Keep the white border. Scan once after printing.

CARE TAG LAB

LAUNDRY ROOM

Find a stain

caretaglab.com/lookup/

CARE TAG LAB

SPORTS BAG

Start with grass

caretaglab.com/lookup/?q=grass

CARE TAG LAB

SCHOOL BAG

Start with pen ink

caretaglab.com/lookup/?q=ink

CARE TAG LAB

CARE TAGS

Read the symbols

caretaglab.com/symbols/

PRINT AT 100% SIZE

No names or phone numbers are in these codes. Keep a bag card inside a pocket. The cards open guides; scanning does not mark a task done.

Safety notes: caretaglab.com/legal/safety/